



UC4 Fact Sheet

Corporate Website: www.UC4.com
No. of Employees: 260 worldwide
No. of Customers: 1,800 worldwide, in over 50 countries
Management: Jason Liu, Chief Executive Officer
Andreas Seidl, Chief Financial Officer
Vincent Stueger, Chief Technical Officer
Fred Kohout, Chief Marketing Officer

Headquarters

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Global Offices

UC4 Software, Ltd – London, United Kingdom
UC4 Software AG – Zurich, Switzerland
UC4 Software GmbH – Frankfurt, Germany
UC4 Software Pty Ltd – Sydney, Australia (Asia Pacific)

The Company

UC4 Software is the global leader in Intelligent Service Automation. The company combines robust automation technology with real-time intelligence to forecast, visualize and automate complex IT and business processes across computing environments, from physical to virtual to cloud. More than 1,800 organizations worldwide trust UC4 to automate their businesses. For more information on UC4, visit: www.uc4.com.

Intelligent Service Automation & the UC4 Automation Engine

UC4 Intelligent Service Automation unites traditional workflow automation with the ability to automate virtualized environments and cloud-based services of all types (software, platform and infrastructure). UC4 integrates sophisticated predictive modeling, rules-based processing and visualization with its robust, vendor-agnostic automation platform to deliver just-in-time processing at the lowest possible cost. With UC4, you can maximize efficiencies across disparate resources and fluid environments, while providing the means to measure, adapt and improve your business performance.

The UC4 Automation Engine orchestrates and executes business and IT processes across physical, virtual, and cloud computing environments. Through real-time monitoring of processes, applications and the IT environment, it matches the projected job plan against available resources, allocates resources on-demand as necessary, and makes real-time decisions on job-routing. Acting on event triggers, it interprets relevant business information, analyzes to detect exceptions, and automatically makes the most intelligent decision to take the right action at the right time.



Services

UC4 Software delivers more than just software. Web-based customer care programs, user groups, forums as well as dedicated account support ensure that UC4 establishes and maintains trusted relationships with its customers. Services include consulting, from proof of concept to implementation, upgrades and migrations, training and 24x7 support around the globe.

Partners

Strategic alliances and partnerships between UC4 and global technology leaders ensure alignment of data center automation or application integration solutions with continued innovation – protecting customers' existing IT investments while enabling scalability and growth. Key UC4 partners include Microsoft, Oracle, SAP, SunGard and VMware.